



FIG. 4

Example MBS Standard

Customer Actions Tools Window Help

Summary | Addresses | Order Summary | Payment | Car Preferences | Other |

Contact Summary

ID:

Name:

Key Contact:

Main Phone:

Main Address:

Order Summary

#Open Orders:

\$ Open Orders:

\$ Spend YTD:

- Customers do not generally have open orders so:
- Removed standard fields
  - Added Last purchase information

Example after Customizations

Customer Actions Tools Window Help

Summary | Addresses | Order Summary | Payment | Car Preferences | Other |

Contact Summary

ID:

Name:

Key Contact:

Main Phone:

Main Address:

Order Summary

Last Purchase:

Last Purchase Date:

Added Car Preference Information

Customer

ActionsToolsWindowHelp

Summary | Addresses | Order SumrConsotoCar Preferences | Other |

Contact Summary

ID:

Name:

Key Contact:

Main Phone:

Main Address:

Order Summary

#Open Orders:

\$ Open Orders:

\$ Spend YTD:

Consoto Service Summary

Preferred Technician:

Service Notification:

Type of Notification:

FIG. 5

Customer

Actions

Tools

Window

Help

Summary | Addresses | Order Summary | Payment | Car Preferences | Service Information | Other |

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Contact Summary

ID:

Name:

Key Contact:

Main Phone:

Main Address:

Order Summary

#Open Orders:

\$ Open Orders:

\$ Spend YTD:

Service Summary

Preferred Technician:

Service Notification:

Type of Notification:

FIG. 6

This is the same screen and customer entity with multiple customizations from multiple organizations!